

No. GES/IT/AMC of online UPS/2017-18/629-635

Date :- 06/03/2018

To

As per List

Limited Tender Invitation notice for Annual Maintenance Contract of 06 UPSs

The Office of the Accountant General (A&E), Himachal Pradesh, Shimla having address at Gorton Castle Building, The Mall Road, Shimla invites quotations for the Comprehensive Annual Maintenance Contract of 06 Online UPSs located at the above address for the period from 01/04/2018 to 31/03/2019.

Details of UPS as Under:-

Sr. No.	UPS Serial No.	Brand	Rating	Date of Purchase	Placed	Rate of AMC Including GST
01	GES702J220201	PGS	7 KVA	30.03.2006	RN 77	
02	GI3052	Powerware	6 KVA	27.03.2002	RN 80	
03	RT474A0051	Powerware	3 KVA	21.06.2003	D-15	
04	BQ01409000247	APC	6 KVA	03.08.2012	PAO	
05	6Q1249Z00226	APC	6 KVA	03.08.2012	Training	
06	21012006792136000000	Emerson	10 KVA	19.02.2014	Pension	

The quotations in sealed envelopes should reach this office on or before **19th March, 2018** by 01.00 pm.

Terms and Condition:

1. The vendor should have been in the business of UPS sales, service, implementation & integration related activities for at least 3 years.
2. Vendor must have previous experience of successfully executing works of Annual Maintenance Contract [AMC] in the state of Himachal Pradesh to Government Institutions/ undertakings/ affiliated bodies/PSUs either directly or through nationally reputed IT OEMs and System Integrators. Quotation from any UPS OEM vendor will be preferred. The vendor shall provide the list of clients with their contact numbers and certificate of such experience from the said organizations.
3. The Vendor should have an established office and team of experienced engineers who should be able to render efficient and speedy services.

4. The Vendor shall have obtained the valid appropriate license of competent authority for carrying out the said job, as applicable by National/State level/Local as per Administration authorities relevant Acts/Codes/Standards. The Service Tax registration is mandatory.
5. The selected vendor will have to provide a Performance Bank Guarantee of 10% of the contract value towards due performance of the contract in accordance with the specifications, terms and conditions of TENDER document, within 15 days from the date of AMC order. The Performance Guarantee shall be kept valid up to 30 days beyond the AMC period.
6. The vendor will respond to complaint calls within 24 hrs of it being logged. A penalty of Rs.500 per day will be charged to the vendor for delay/deficiency in services, which will be deducted from his payment due or/against his Performance Bank Guarantee.
7. Vendor should maintain adequate spare parts to comply with the minimum stipulated downtime. The Vendor should immediately provide with an equivalent standby system in case of failures which needs time to be repaired.
8. Vendor has to provide details of single point of contact viz. designation, address, email also be provided with full details.
9. Payment will be made on quarterly basis after satisfactory services completion of quarter will be paid at the end of the Term of Contract on providing satisfactory service.
10. Maintenance services shall be available on all working days of the office except on Saturdays and Sundays; however, if required, it will be provided on Saturdays and Sundays as per work contingencies. The services should be available from 9.00 AM to 6 PM.
16. Preventive maintenance will be carried out once in every quarter in consultation with the GE Section team, during the AMC period. Preventive Maintenance will include cleaning and servicing of the peripherals, replacement of worn-out parts, checking the UPS systems.
17. Replacement of UPS: In case any UPS is not repairable, Vendor should replace the same model / equivalent model / higher model after consultation with the GE Section of this office.
18. In case, any equipment is required to be taken away for repairs, standby equipment is to be provided so that the Office work is not affected.
19. Maintenance will be comprehensive which will cover all parts except batteries.
20. In case of relocation of UPS, it will be done with the permission of the vendor and vendor will assist to uninstall and reinstall at new place without any charge.

For further details, please contact on 2808537 and Extn: 2800364

This office reserves the right to accept or reject all or any of the quotations received and will assign no reason for such acceptance or non-acceptance.

Yours faithfully,

Dy. Accountant General (Admn.)